Fresh Logistics
Raben Group

Integrated Management System Policy in compliance with ISO 9001, ISO 14001, ISO 45001, IFS Logistics Standard, and regulations on the transport and storage of organic (BIO) products

Building a reputation as a trusted partner, meeting our Customers' expectations, continuously improving our organisation, and striving to provide top-quality logistics services – whilst maintaining a constant focus on food safety, employee health and safety, and environmental protection – form the foundation of our decision to implement the Integrated Management System (IMS) for domestic and international transport, as well as contract logistics services under controlled temperature conditions.

To maintain our leading position in the controlled temperature logistics market, we are committed to operating in full compliance with the above-mentioned standards, legal regulations, and other applicable requirements and obligations.

In terms of food safety culture, we are committed to ensuring the highest level of food safety by continuously improving the operation of our IMS and raising awareness among employees, counterparties, partners, and sub-suppliers in the areas of quality, food safety, occupational health and safety (OHS), and environmental impact. Our actions align with current legislation and best practices in food safety. We foster a culture of open communication, encouraging all employees to report potential food safety hazards. Every employee is responsible for their actions that impact food safety, and their engagement is a key element of our strategy.

We create a competitive advantage for our Customers by:
- Improving cost efficiency in processes
- Providing friendly customer service
- Offering the highest quality services

We ensure food safety by:
- Maintaining limit values at critical points in our service processes
- Establishing and upholding a Business Continuity Management (BCM) system as an integral part of our operations

We minimise environmental impact by:
- Implementing environmentally-friendly technical solutions
- Managing waste responsibly
- Reducing emissions by selecting sub-carriers with increasingly environmentally-friendly fleets
- Responding effectively to environmental emergencies

We enhance safety for our employees, drivers, and counterparties by:
- Identifying and eliminating hazards affecting health and safety and reducing OHS-related risks
- Preventing injuries, near-misses, accidents, and occupational diseases by minimising occupational risks
- Consulting and involving employees and their representatives in improving the OHS management system
- Building a proactive safety culture

Our Policy is communicated and made available to all Employees, Partners, Counterparties, and other relevant stakeholders.

Justyna Dobraś
Acting CEO, Fresh Logistics Polska

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