

Appendix 3 to IT-PS-08 Info to External Company

Please be informed that there are 4 FTP services available on our servers:

- 1. sFTP connection with ACL (filtered by IP address)**
 - the best solution
 - encrypted transmission
 - ACL is in place - Static IP address must be in place on both sides of connection (External Company must have static IP address). Service is opened only for specific IP addresses

- 2. sFTP connection without ACL**
 - encrypted transmission
 - service opened to the Internet. Risk: Can be discovered and attacked by malicious invaders. Service must be monitored and patched regularly by Raben Group (more frequent service windows)

- 3. FTP connection with ACL (filtered by IP address)**
 - Transmission is not encrypted. Risk: Transferred data can be eavesdropped
 - ACL is in place - Static IP address must be in place on both sides of connection (External Company must have static IP address). Service is opened only for specific IP addresses

- 4. FTP connection without ACL**
 - The worst solution
 - Transmission is not encrypted. Risk: Transferred data can be eavesdropped
 - service opened to the Internet. Risk: Can be discovered and attacked by malicious invaders. Service must be monitored and patched regularly by Raben Group (more frequent service windows)
 - Solution is not recommended at all as solution is not secure. Solution only for External Companies which don't have technical knowledge to exchange files with Raben Group. Solution should be temporary.

Please note that we are recommending only solution number 1 (sFTP connection with ACL) as the solution is the most secure and the security risk is very low.

If you would like to choose solution 2, 3 or 4 to exchange data with us, please read all risks related to the solution that you are choosing and please confirm that risks related to solution you chose are accepted by you.

Please also note that not encrypted transmission which contain not encrypted files is not comply with GDPR.